



molekula

Reliable chemical manufacturing and supply. Global reach. Local delivery.

Molekula Americas Enquiry to Delivery Process

Molekula Americas provides a structured, transparent, and dependable process from initial enquiry through to final product delivery. Each stage is managed by experienced teams to ensure speed, quality, and full compliance.

1. Customer Enquiry & Requirement Review

- Customer submits an enquiry with product, grade, quantity, and application requirements
- Technical and commercial review by Molekula sales team
- Clarification of specifications, timelines, and delivery location

2. Product Identification Sourcing

- Identification of suitable in-stock or sourced products
- Engagement with approved global manufacturing partners if required
- Verification of specifications, grades, and regulatory suitability

3. Quotation & Commercial Confirmation

- Transparent quotation covering pricing, lead time, and pack sizes
- Volume pricing and repeat-supply options where applicable
- Customer approval and order confirmation

4. Quality Control & Documentation

- Batch-level quality checks and documentation review
- Provision of Certificate of Analysis (COA) and Safety Data Sheet (SDS)
- Full traceability and compliance validation

5. Order Processing & Logistics

- Order scheduling and inventory allocation
- Packaging and labeling in line with regulatory requirements
- Coordination of domestic or international shipping

6. Delivery & Ongoing Support

- Reliable delivery to the customer's specified location
- Post-delivery support for documentation or technical queries
- Ongoing supply planning for repeat or contract customers

Customer Testimonial U.S. Biotec & Research Customer

"We originally worked with MilliporeSigma because of brand familiarity, but over time the relationship became increasingly difficult. Lead times were unpredictable, pricing lacked transparency, and getting clear answers on specifications or alternatives was slow.

We moved to Molekula after a recommendation and the difference was immediate. Their team took the time to understand exactly what we were using the products for, confirmed specifications upfront, and offered equivalent or better-quality materials at more competitive pricing.

What really stood out was responsiveness. Quotes were fast, documentation was always complete, and deliveries were reliable. When we needed non-catalog or hard-to-source materials, Molekula sourced them without disruption to our workflow.

Molekula doesn't just supply chemicals — they operate as a supply partner. The consistency, flexibility, and personal service have made them our preferred supplier, and we've since consolidated a significant portion of our purchasing with them."

Procurement & Operations Lead
U.S. Based
Biotec Company

High purity
fine organic
chemicals –
produced by
qualified
chemists

Can be
tailored to
customer
product
specification

Products can
be prepared
in other
solvents and
in different
molarities

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