



Instruments Catalogue

ELISA - CLIA - RIA - IMMUNODOT - RAPID TESTS

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Our Company

More than 30 years of experience in IVD (kits and instrumentation)

DIASource ImmunoAssays (a BioVendor Group company), an international diagnostic company (Belgium), develops, manufactures and markets clinical diagnostic products in the field of endocrinology and infectious diseases. Core products are based on RIA and ELISA technology and also include reagents to be run on open ELISA automated analyzers as well as antibodies for use in in-vitro diagnostic assays. DiaSource has specific development and manufacturing programs for Vitamin D, Renin, Calcitonin and many others parameters. We also provide selected instrumentation: we offer ELISA reader, washer and shaker, along with open and closed fully automated ELISA platforms helping our customers to automate their tests. It is our ambition to use our 30 years of expertise in Antibody and Assay development to remain a well-known company of diagnostic immunoassays and instrumentation for the IVD market.

Mission

Our mission is to develop, manufacture and market a complete panel of quality immunoassays and instrumentation as accurate, reliable, diagnostic tools to detect and monitor endocrine disorders and infectious diseases. We are dedicated to provide highly reliable quality assays and instrumentation to deliver uncompromising support to our customers. We strive for meeting our customers needs through a long-term professional relationship and by offering a real added value. Our company is driven by commitment to quality of products and services.

Product range

During the last 30 years, we have developed manual ELISA and RIA immunoassays for the diagnosis and monitoring of a wide variety of endocrine disorders. We constantly rework

and develop specific antibodies for use in our diagnostic assays. In addition we offer these antibodies also to other diagnostic companies. Constantly looking for new technologies and applications, we put our expertise in the development of new antibodies (patent pending) and assays to measure 25OH Total Vitamin D (D2+D3). We strengthen our position in the diagnostic market by validating our ELISA assays on our open and closed automates. This innovation marks a turning point for our company, and makes of DiaSource, already renowned in the RIA market, a complete diagnostic provider. The interest in Vitamin D is rising rapidly. Since more than 10 years DiaSource manufactures immunoassays for 25OH Vitamin D3 and 1,25(OH)₂ Vitamin D. In our assay development program, we are focusing specifically on new Vitamin D assays. We introduced a new Total Vitamin D (D2 + D3) RIA and ELISA assay, an innovative free 25OH Vitamin D ELISA kit, together with a Rat 25OH Vitamin D ELISA kit for clinical research studies. The ELISA versions can also be applied on our instruments.

Commitment to quality

We believe that the quality of products and services finds its origin in scientific expertise, good organization of all operational activities and in well-structured decision processes. These principles are laid out in our ISO 13485:2016 quality manual. Through the integration of product quality in our development and manufacturing processes and a specific customer-oriented approach, we have directed our quality system to comply with the harmonized standard for quality systems within the context of the European Directive for In Vitro Diagnostics. Our internal quality management system is designed to pursue a continuous improvement of our customer service, our product quality and the efficiency of our operations. All our kits and instruments for in-vitro diagnostics (IVD) carry the CE mark and comply with IVD Directive requirements.



David Degels

Business Segment Manager ELISA, Instruments & Antibodies
DIASource ImmunoAssays



Beatrice de Borman

CEO
DIASource ImmunoAssays

To contact us

Our people, our professional and experienced Customer Service and Technical Support teams are dedicated to ensure complete customer satisfaction. We take pride in providing helpful and accurate information in a 24-hour turnaround time.



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ELISA Instruments

Stratec GEMINI: the right combination

CAT#: GEM10041566

- Fully automated microplate processor for low throughput applications, easy integration, no limits
- Total walk away system
- Flexible time management with LIS connectivity
- Modularity – open system
- Ease of use, installation and maintenance
- Assay performance with disposable tips
- High process safety with triple pipetting control
- Convenient programming of assay protocols
- Proven reliability
- The system is IVDR compliance
- 2-3 Elisa Plates in a single Worklist
- Operating System : Windows 10



Reader	
Photometric range	0 to 3.0 OD
Spectral range	400 nm to 700 nm (up to 8 filters)
Read time	< 15 sec single, < 30 sec dual
Precision	1% CV at 1.0 OD
Accuracy	± 0.005 OD or 2.5% (whichever is greater)
Wavelength reading	Single or dual
Assay protocol type	End point and kinetics
Shaking	Yes

Washer	
Channel	2 x 8-channel washer (aspirate and dispense)
Precision	10% CV at 300 µl
Residual volume	< 2.5 µl in U-bottom (mean) < 4 µl in flat bottom (mean)
Wash buffer capacity	3 wash buffers
Modes	Sweep mode, soak, top and bottom wash, variable pump speed

Pipettor	
Disposable tips	300 µl or 1100 µl
Min. - Max. volumes	10 µl to 300 µl with 300 µl tip 301 µl to 1000 µl with 1100 µl tip
Precision (single dispense)	< 3% CV at 20 µl < 3% CV at 100 µl
Precision (multi dispense)	< 10% CV at 16 x 20 µl < 3% CV at 8 x 100 µl
Features	Flexibly programmable for single pipetting, multiple pipetting, multiple dilution steps, mixing and archiving. Pipetting pressure monitoring, capacitive liquid level detection.

Incubator	
Temperature range	Up to 45° C
Temperature uniformity	± 1.5° C (with in-process temperature monitoring)
Shaking	Up to 20 Hz
Chambers	Two independently controlled incubator chambers (RT- 45° C) with shaking (5-20 Hz) Three room temperature incubation chambers

Capacity and throughput

Sample and reagent

Initial loading of up to 192 samples, e.g. 144 samples + 8 reagents + 16 controls
Continuous loading of samples and resources
Three disposable tip rack positions
Two deep-well plate positions for pre-dilution and /or archiving

Additional functionality through middleware software

Easy integration

Wide range of interfaces allows consolidation of results from other instruments

Connects instruments

Operates with single or multiple GEMINI installations

Connects host

Provides smooth real time bi-directional communication between device and LIS

Ease and Flexibility

- Flexible scheduling of up to three plates
- Graphical assay protocol editor
- Combination of multiple assays on one plate
- Proven software reliability
- Bi-directional LIS connectivity, ideal with random access instruments
- Based on established EIA software platform with more than 4,500 placements worldwide

Consumables and Spare Parts

Access to consumables and spare parts

Stratec Gemini

- Racks
- Adapters
- Conductive tips
- Dilution plate
- Maintenance kit and tools
- Spare parts

Dimensions & weight

Width x Depth x Height	97 cm x 66 cm x 75 cm 38.2" x 26.0" x 29.5"
Weight	151 kg (Gross weight), 115 kg (net weight)

Additional benefits

Short/long term data storage

Can operate with local dbase or SQL server

Retest management

User definable retest and reflex management

Drill down

Extensive drill down capability on sample or plate data

Open and definable

Use functions (e.g. reporting) definable allows maximum flexibility

Closed and secure

Software can be locked to operate as a secure closed system

Safety and in-Process Control

- Pipetting pressure monitoring
- Capacitive liquid level detection for optimal identification of insufficient volume and fibrin clots
- Colorimetric dispense verification
- Positive identification of barcoded samples and reagent

Assays Protocols available

Diasource can provide fully support in the adaptation of assays on the Stratec Gemini

For more information, please contact:
instrumentation@diasource.be

All values are achieved under optimal conditions and can vary depending on environmental conditions, instrument status and processing conditions. Specifications are subject to change with notice according to STRATEC's "Change control system".

Elisa Plate Reader is designed according to the principle of enzyme-linked immunoassay technology, adopts the design of vertical 8-channel optical path, and can be used for single and dual wavelength measurement, providing absorbance test, qualitative test, quantitative test, inhibition ratio test and other modes. The instrument adopts 10.1-inch industrial-grade colour LCD display, touch screen operation. The test results can be displayed, stored and printed. Elisa Plate Reader is configured with computer-side Elisa Microplate Reader analysis software.

This instrument is widely used in scientific research laboratories, quality inspection bureaus, agricultural and animal husbandry, feed enterprises, food enterprises and other testing fields.

The interpreting software will need a PC (which is not included in the Reader). The combined use of a PC and friendly software makes it a simple solution ! We will provide PC software and any upgrades

Features

- 10.1-inch large touch screen operation
- High precision and accurate results
- Software: Single wavelength and double wavelengths detection methods



Special Features

- User-friendly software
- Customized layout (horizontal and vertical)
- Detailed monitoring of patients
- Connection to LIS system
- QC Follow-up weekly/monthly
- Restrictive access to users, depending on their status
- Language settings

Technical Specifications	
Measurement Channel	Vertical 8 optical channels
Plate type	96 wells
Wavelength Range	400-750 nm
Filters	405,450,492,630nm
Reading Range	0-4.000 Abs
Linear Range	0-3.000 Abs
Resolution	0.0001 Abs
Repeatability	CV ≤ 1.0%
Stability	± 0.003 Abs
Sensitivity	≥ 0.01 mg/L
Channel difference	≤ 0.02 Abs
Shaker Plate Function	3 different modes, 0~255s
Screen	Colour Touch Screen 10,1 inch
Software	Single and double wavelength detection method
Light Source	Tungsten Halogen lamp 20 W
Analysis Mode	Absorbance, Quantitative, Qualitative,
Well type	Capable of reading U,V and Flat type wells

Technical Specifications	
Plate Carrier Movement	Stepper Motor
Connectivity	RS232/ USB. 9600 baud, 8 data, 1 stop, no parity bits / USB
Power Supply	AC 110V ~ 220V, 50/60 Hz
Operating Conditions	From + 10°C to 40°C, Up to 80%
Storage Conditions	From -20°C to 55°C, up to 80%
Instrument size	45 x 32 x 30 cm
Package size	58,5 x 42,5 x 40,5 cm
Net/Gross Weight	11/13 Kg

ELISA Plate Washer

CAT#: DIA3000

Elisa Plate Washer is a laboratory equipment specially used for cleaning the microplate, and it is generally used in conjunction with the microplate reader. It is mainly used to clean some residues after the detection of the ELISA plate, thereby reducing the error caused by residues in the subsequent detection process. It has been widely used in the cleaning of enzyme-labelled plates in hospitals, blood stations, sanitation and epidemic prevention stations, reagent factories, and research laboratories.

Features

- Microcomputer control, automatically complete the plate washing operation.
- The liquid level sensing function automatically detects the liquid level, and automatically alarms when the cleaning liquid is insufficient and the waste liquid is overflowing.
- The user-friendly operating system allows users to customize the plate type, set the number of washes, the amount of wash solution, the way to wash the plate, the suction point, the soaking and shaking time and other parameters.
- The wash head is self-balancing, has two-point aspiration, and performs bottom flushing.
- 2 kinds of Automatic washing, Soaking and Shaking, to reduce the interference adsorption during the reaction; time adjustable.



Special Features

- Residual volume < 1µl
- 2 Wash Bottles available
- Aspiration Time programmable
- Manifold Adjustment through software
- Language settings
- Waste: possibility to retain waste in the waste bottle or connect it to a waste pipe
- Liquid Level Sensor in all bottles

Technical Specifications	
Cleaning Head	8-12 channels
Microplate Type	Flat, U, V, Round bottom
Average Residue	< 1µl / well
Liquid suction time	0,1 - 999,9 seconds, adjustable with an interval of 0,1 seconds
Line Flush Time	1-999 seconds
Washing Programs	up to 200 programs
Display	7-inch touch display
Wash Bottle	2 Wash Bottle + 1 Rinse Bottle
Adjustment Needle Position	6 types (Horizontal, left, middle, right, bottom, hole spacing)
Programming Mode	Plate Wash, Rinse, Prime
Volume	50-950 µl
Consumption	80 W
Power Supply	AC110V~220V, 50/60 Hz
Instrument size	47 x 37 x 17 cm
Packing size	72 x 48 x 40 cm
Gross Weight	20 Kg

Technical Specifications	
Operating Conditions	From + 10°C to 40°C, Up to 80%
Storage Conditions	From -20°C to 55°C, up to 80%



ELISA Plate Shaker

CAT#: DIA4000

Elisa Plate Shaker is with technique of direct brushless DC motor and PID intelligent temperature control. It is mainly used for shaking and cultivation in Elisa plates (96/384 wells), tissue culture plates(24/48/96 wells).

Features

- LCD displays system status and parameters.
- Stable and reliable operation with high quality switch.
- Easy to operate with one touch knob.
- Setup the time within 0~100 hours, instrument will make alarm voice when completing.
- With power recovery, instrument will continue to run when power recovers from outage.
- The mechanism of the incubator-heated base and cover

Special Features

- Heats from the top and bottom -> Better temperature uniformity
- Better locking system -> Allows to maintain a good temperature
- Shaking speed 200-1600 rpm
- Extremely quiet and low vibration



Technical Specifications

Temperature Control Range	5-80 °C
Timing Range	1-99h59min
Temperature Accuracy	≤± 0.5 °C
Display Accuracy	0.1 °C
Temperature Uniformity	≤± 0.5°C
Shaking Speed	200-1600 rpm
Orbit	3mm
Capacity	2 microplate
Power Supply	150 W
Voltage	AC 220 V 50Hz
Heating Time	≤ 10 min (from RT to 80°C)
Dimension	28 x 27 x 14 cm
Net Weight	7 Kg
Package Size	44 x 36 x 26 cm
Gross Weight	7,5 Kg
Operating Conditions	From + 10°C to 40°C, Up to 80%
Storage Conditions	From -20°C to 55°C, up to 80%

CLIA Instruments*

KleeYa®

CAT#: KL-001

Technical Specifications	
Operating mode	Fully automated, continuous random-access processing
Design	Floorstanding
Dimensions	(Width x Depth x Height) 133 cm x 70 cm x 147 cm without touch screen
Weight (kg)	277
Input power	100–240 VAC, 50–60 Hz
Computer operating system	Microsoft Windows 10
User interface	LCD touch monitor (integrated)
Detection principle	Binding of the immunocomplex to magnetic particles with subsequent detection of chemiluminescence (flash)



Function	
Sample integrity check	Yes
STAT functionality	Yes
Reagent integrity check	Yes
LIS connection	Bidirectional
Washing station	Integrated
Integrated code readers	Camera/RFID reader
Maintenance	Daily/weekly/monthly



Analysis	
Output power (max. throughput/hour)	120
Number of different cartridges on board (capacity of reagent cartridges)	16
Reaction carousel	Temperature 37°C ± 1°C
Sample type	Biological fluids (serum, plasma, saliva, swab eluate...)
Sample tubes	All up to 16 x 100 mm
Capacity for placing samples on board	72

Reagents	
The minimum pipetting volume of reagents	≥ 10 µl
Method of pipetting reagents	Pipetting arm
Number of cuvettes stored on board	500
Processing volume of cuvettes	600 µl
Tip box – capacity	192

* Only available for DiaSource in Denmark, Benelux, France

RIA Instruments

CoNEXT¹²⁵

CAT#: AMPCONEXT125R

- Semi-automatic LAB solution
- The open all-round system for automated pipetting combined with shaker, incubator and wash offers a perfect solution for medium and high throughput RIA labs



Specifications

Number of Needles	8 (4 × Dispense Reagent and Sample, 4 × Wash Coated Tubes)
Pipetting volume	3 µl to 5000 µl
Precision	100µl = CV 0,5% 10µl = CV 3,0%
Barcode specifications (optional)	Barcodes Standards ANSI X3.182 and DIN EN 1635 Code 128, Code 39, Codabar, Interleaved 2 of 5 Module width 5 - 15 mils (0.127 - 0.381 mm) Quiet zone ≥ 5 mm Print Contrast Ratio PCS > 70% Barcode height ≥ 8 mm Barcode length max. 64 mm (without quiet zone) Number of characters max. 32 Black code on white background

Technical Data	Voltage: 110 240 V Frequency: 50 – 60 Hz Output: 800 VA Small version (1000 × 830 × 780mm) Medium version (1500 × 830 × 780mm) Large version (2000 × 830 × 780mm)
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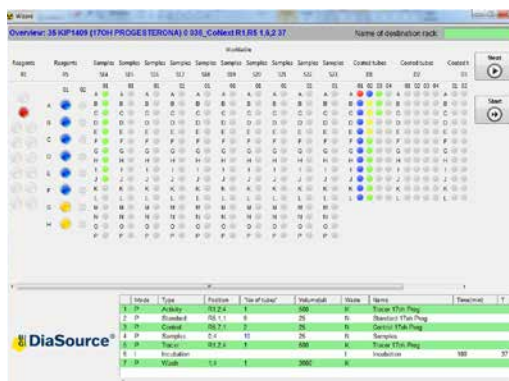
Reagent Rack	14 Pos for different diameter (50 and 100 ml included) 2 x 8 Pos. Universal Rack for all diameter
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Waste	1 x Bottle 10 L for Non Radioactive Waste 1 x Bottle 10 L for Radioactive Waste
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Sample Rack	Max.Capacity: 160 Samples Rack 16 Pos. Tube: 10 × 75mm, 13 × 75mm, 16 × 100mm
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Coated Tube Rack	Max. Capacity: 192 Coated Tubes Rack 96 Coated Tubes DiaSource Rack 2 × 48 Coated Tubes
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Wash Solution	2 × Wash Solution bottle 10 L
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Features

- Fully automated system provides easy and fast performance with 5 or 10 detectors.
- Windows 10 O/S base and touch screen allow easy access for users.
- RF-chip contains protocol information which saves user's time and effort selecting protocol information each time
- Saves up to 100 Assay Protocols and collects all assay result date in sequence of date.
- Detectors are designed as through-hole type so each detector can be handled separately. It allows easier maintenance and decontamination of the detecting part.
- Worklist with sample information is transmitted from the network to the Gamma Counter.
- Compatible Rack System, Automatic Calibration, Automatic Tube detection sensor, Multi Channel Analyzer, cross Talk, Spill Up/Down.



Specifications

Detector	GAMMA-10 : 10 Detector, through hole type GAMMA-5 : 5 Detector, through hole type
ADC	Analog Conversion Rate : 12 Bit (4096 Channels)
Background	I-125 <100, Co57 <100
Efficiency	I-125 > 75%, CS-137 > 26%
Resolution	I-129 < 28%, I-125 < 30%, Co57 < 17%
Deck Capacity	GAMMA-10 : 540 Tubes, GAMMA-5 : 300 Tubes
High Voltage	650V ~ 800V (outset 720V)
ID System	RF-ID (1024 Bit TF Tag)
Power	220V, 110V
Dimension (mm)	GAMMA-10 : 730(W) × 995(D) × 770(H) GAMMA-5 : 730(W) × 743(D) × 735(H)

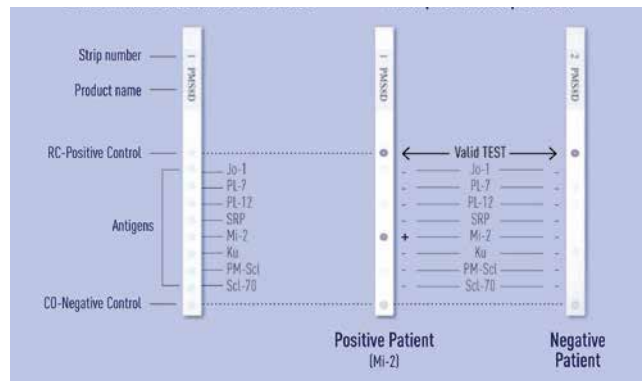


Neptune

Allows automation of DIAspot Neptune, DIAspot MultiQUANT Neptune and Immuno-Blot strips: more than 30 different kits available. Up to 24 identical or completely different strips can be loaded on the moving arm.

Special Features

- The moving arm moves from back to front and dives sequentially the strips in the wells of individual cartridges
- Each cartridge contains the ready-to-use reagents for a strip (no extra reagents or consumables!)
- Classic DOT (DIAspot) and BLOT strips can be mixed with Microarray strips (DIAspot MultiQUANT Neptune) in the same run - total flexibility
- Bar code system control the right association strip/ cartridge traceability of the test
- No mismatch of reagents and tests
- No priming, no tedious washing or disinfection steps, easy maintenance: save on time
- No dead volume: no extra volume of reagent to order allows small series or single tests to be run economically
- All the strips are loaded on the same moving arm
- Same incubation conditions for all the strips, no drift
- Small Instrument: space saving instrument
- No pumps, no valves, no liquid & tubing inside instrument
- No daily, weekly and monthly maintenance for lab technician
- No maintenance contract means no additional cost



Complementary items:

Neptune Quantification software
CAT#: DIA1001

Neptune Scanner
CAT#: DIA1003

Physical Specifications

Weight	9,5 kg
Size	30 × 30 × 55 cm
Number of kits different per run	Up to 24
Number of psamples per run	Up to 24
Volume of sample	10 µL
Preparation time	15 minutes
Running time	45 minutes
Maximum results per run	288 (DIAspot) - 600 (DIAspot MultiQUANT)

Microblot-Array Reader

CAT#: MBARCX

Multiplex diagnostics in microtiter plate format.

Advantages

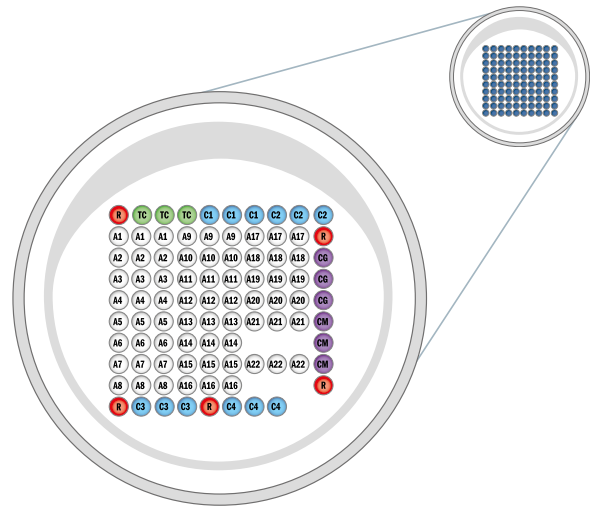
- Low sample consumption
- Antigens spotted in triplicate – minimizing statistical variation
- Fully automatic assay processing and results evaluation
- Parallel testing of multiple markers simultaneously
- High sensitivity

Microblot-Array Reader

- The colorimetric reader provides high-quality scanning and it is optimized for a 96-well microtiter plates format
- Fast 2 minutes per full plate
- Scanning of selected wells/strips
- Automated spot localization and image analysis
- 5 MPx CMOS Color Camera, Resolution 2592 x 1944 px

Microblot-Array Software

- Developed for intuitive and user friendly guiding throughout the process of testing, enabling complex image analysis including results evaluation and connectivity to LIS
- Automated well centering and imaging
- Optional manual control of spot localization
- Detailed results comparison within single wells and spots
- Evaluation of the validity test through control spots
- Clear view of results



Rapid Tests Reader

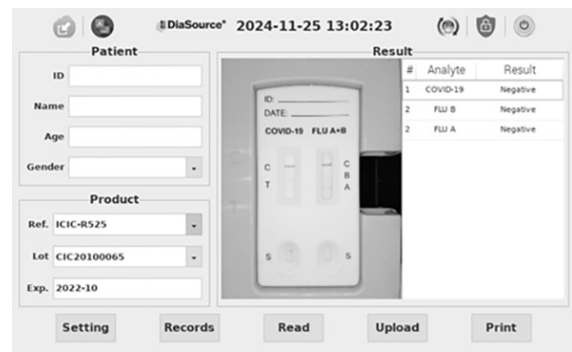
CAT#: DIA5000

The Rapid Test Reader DIA5000 is designed to provide digital test results for in vitro diagnostic rapid test units, including Fertility Markers, Infectious Disease, Drug of Abuse, Tumor Markers and Cardiac Markers. It can be used with the dipstick, cassette and panel, which mainly used for the detection of colloidal gold reagents and/ or latex reagents. It can also be used for the detection of dry chemical reagents. The reader can be used for qualitative, semi-quantitative and quantitative analysis. The Rapid Test Reader uses a high-resolution camera to capture images of the test strip reflected on the object being tested, and the software algorithms automatically determine the test results and display them on the touch screen. The test results can be printed using the built-in thermal printer.



Technical Specifications

Principle	Optical Imaging and Image Processing
Test formats	Dipstick, Cassette and Panel
Touch Screen	7 Inches
Measurement	Qualitative, Semi-quantitative, Quantitative
Read Time	5 seconds (one side)
Power Source	DC 12 V, 2 A
Dimensions	221 mm (length) × 215 mm (Width) × 165 mm (Height)
Weight	< 1.5 kg
Mains supply voltage fluctuations	±10%
Overvoltage category	II
Pollution Degree	2
Data Storage	Up to 3,000
Light source	LED
Connecting Ports	LAN Port, 4 USB Ports
USB 2.0	2 Ports, Maximum load: 500 mA, 5 V
USB 2.0	2 Ports, Maximum load: 1 A, 5 V
Printer	Built-in thermal printer
Altitude	Up to 2000 m
Temperature	10-40 °C Working Condition -10-50 °C Storage and Transport Condition
Relative Humidity	20%~80% Working Condition 20%~90% Storage and Transport Condition



Custom Diagnostic Laboratory Services & Sales Conditions

ISO 9001 and ISO 13485 approved

The scientists at DiaSource have extensive experience in the development of antibodies and related enzymatic or radioactive assays. They can guide you through each step in the process of purifying, fragmenting, coating and labeling antibodies. High level

technicians can be consulted at any time to discuss other services like filling and freeze-drying. We can offer specific and flexible suggestions to enhance the performance of your final product. All services are manufactured under strict ISO-9001 guidelines.

Services Available

- Adaptation of the assay on the different instruments and technologies
- Full training (application and technical) in-house and on-site for all our portfolio of instruments
- After-sales service (Mo-Fri from 8AM to 4:30PM)
- Installation and maintenance service

General Terms & Conditions

Article 1 - Application

Unless expressly agreed otherwise in writing, these general terms and conditions shall apply to any and all offers made by DIAsource and to all contracts concluded on the basis of such an offer or on the basis of an order confirmed by DIAsource. The customer expressly waives the application of its own general and special terms and conditions in the context of its relationship with DIAsource. DIAsource shall not be bound by contracts entered into through its staff or agents that do not comply with these general terms and conditions. DIAsource reserves the right to amend these general terms and conditions at any time subject to making such amendments available to the customer by such means as DIAsource deems appropriate. Such amendments shall apply to all subsequent offers by DIAsource and contracts entered into.

Article 2 - Conclusion of the contract

An offer made by DIAsource shall only be binding if it is accompanied by an option period, provided that this period has not expired. An order placed by the customer shall be deemed to have been accepted by DIAsource from such time as DIAsource has explicitly confirmed the order in writing. Each order has its own distinct characteristics, and products ordered by one customer cannot be redirected to another customer. It is the customer's responsibility to check the accuracy of the order and to notify DIAsource immediately of any errors. The customer may not cancel an accepted offer in whole or in part. If the customer cancels an accepted offer, the customer must pay the full price in any event. DIAsource reserves the right to (i) refuse requests for personalised quotations, or requests to amend accepted quotations; and/or to (ii) invoice the customer for such amendments or customisations at the actual cost in force at the time, with a minimum of EUR 40 (excluding VAT). Without prejudice to the third paragraph of this Article 2, an administration fee of up to EUR 40 (excl. VAT) shall be charged by DIAsource for any order with a value of less than EUR 500 (excl. VAT). DIAsource also reserves the right to suspend, cancel or refuse a customer's order, in particular if the data communicated by the customer proves to be manifestly erroneous or incomplete or if there is a dispute relating to the payment of a previous order.

Article 3 - Prices and ancillary costs

Unless otherwise expressly agreed in writing, the prices fixed by DIAsource are expressed in euros and are valid for packaged products, which are delivered "Ex Works - DIAsource head office" (within the meaning of Incoterms 2020). In addition to the agreed price, and unless otherwise expressly agreed in writing,

the following shall also be borne by the customer: (i) All costs relating to insuring, protecting, loading, transporting and unpacking the products. (ii) All duties and taxes (including VAT and customs duties) relating to the products supplied or the items referred to in (i), including duties and taxes which are only applicable or increased after the contract has been concluded. When DIAsource provides the customer with a price list, these prices are not guaranteed for the duration of the collaboration, unless a price guarantee is explicitly mentioned. DIAsource may unilaterally revise prices annually. This unilateral revision by DIAsource shall only be valid on condition that DIAsource duly justifies it on the basis of the relevant parameters (inflation in the price of materials and labour).

Article 4 - Payment

Any new commercial collaboration shall give rise to payment in advance on the basis of a pro forma invoice issued by DIAsource. Payment of this pro forma invoice will trigger delivery of the products.

DIAsource shall review the terms of payment in agreement with the customer after 6 months of ongoing collaboration. However, unless expressly agreed otherwise in writing, payment terms may not exceed 30 days from the invoice date. Each invoice must therefore be paid strictly in accordance with the payment terms set out on the invoice.

Any complaint relating to an invoice must be sent by e-mail to customer.service@diasource.be within ten (10) working days of receipt. Failing this, the customer will no longer be able to dispute the invoice. Any late payment shall result in all debts owed by the customer to DIAsource becoming immediately due and payable following notification to that effect by DIAsource. A late payment interest on the balance of all debts owed by the customer to DIAsource that are payable, shall be due by operation of law and without notice of default, the rate of which shall be equal to that mentioned in Article 5, paragraph 2 of the Law of 2 August 2002 concerning the fight against late payment in commercial transactions, increased by 3.5%. All this is without prejudice to (i) the possibility of DIAsource proving its actual damage and claiming compensation for it, or (ii) the possibility of suspending the continued performance of all other obligations under this (or any other) contract, or of applying any other penalty under common law.

Article 5 - Retention of title - transfer of risk

Ownership of each product sold shall not be transferred to the customer until full payment has been made of the price and ancillary costs of this product, together with any default interest or compensation due as a result of late payment of this price. Prior to this full payment, and unless expressly agreed otherwise in writing, the customer shall be prohibited from disposing of the product, encumbering

it with securities, or transforming or incorporating it in any way whatsoever. During this period, the customer shall keep the product safe, insure and store it individually and visibly and legibly mark it in such a way as to explicitly confirm the ownership of DIAsource. However, the risk of loss, destruction or damage to the product (including in cases of force majeure) shall pass to the customer upon delivery of the product.

Article 6 - Delivery times

Delivery times are given as an indication only. Exceeding the delivery time shall not give rise to any penalty, unless the parties have expressly agreed in writing that the delivery time is binding (in this case, exceeding the delivery time may only result in compensation for actual loss, proven and established by both parties, or in the dissolution of the contract, at the earliest one month after receipt by DIAsource of a formal notice from the customer demanding delivery).

Article 7 - Unforeseeable circumstances

If, beyond the control of DIAsource, circumstances unforeseeable at the time of the conclusion of the contract (for example: strikes, accidents, abnormal weather conditions, defects in materials, etc.) occur in the purchasing, production and distribution process, or any other necessary process, which make it impossible or seriously hinder the (timely) delivery of the product or make the performance of any other obligation excessively difficult or onerous, DIAsource may, depending on the nature of these circumstances, dissolve the contract or suspend its obligations. DIAsource shall not assume any liability in such cases and declares that it never accepts such a risk.

Article 8 - Force Majeure

DIAsource may not be held liable, on either a contractual or non-contractual basis, in the event of temporary or definitive non-performance of its obligations where such non-performance is the result of force majeure or unforeseeable circumstances. The following events in particular shall be deemed to be cases of force majeure or fortuitous events: 1) the total or partial loss or destruction of the service provider's computer system or its database when one or other of these events cannot reasonably be directly attributed to the service provider and it is not demonstrated that the service provider failed to take reasonable measures to prevent one or other of these events, 2) earthquakes, 3) fires, 4) floods, 5) epidemics, 6) acts of war or terrorism, 7) strikes, whether declared or not, 8) lock-outs, 9) blockades, 10) insurrections and riots, 11) a stoppage in the supply of energy (such as electricity), 12) a failure of the Internet network or data storage system, 13) a failure of the telecommunications network, 14) a loss of connectivity to the Internet network or telecommunications network on which DIAsource depends, 15) an act or decision of a third party where that decision affects the proper performance of this contract or 16) any other cause beyond the reasonable control of DIAsource.

Article 9 - Complaints

9.1 Visible defects and transport

Any complaints concerning visible defects shall only be accepted if the product has not yet been used and if these complaints are sent in writing to the address customer.service@diasource.be within three (3) working days of receipt of the products and documented by supporting documents (photos, item number, batch number, etc.). After this period, the products shall be considered as accepted by the customer, which implies their conformity. At the time of delivery, if the customer notes discrepancies in quantities compared with the documents accompanying the delivery or damaged packaging, they must mention this on the carrier's delivery note. Complaints relating to transport shall only be taken into consideration if the customer has mentioned them on the signed delivery note. If these damages are not mentioned and described by the customer on the transport documents, at the time of acceptance of the delivery, the goods shall be considered as delivered without any damage and no complaint will be accepted. DIAsource shall not accept any claim for damage caused by a carrier expressly appointed by the customer.

9.2. Performance defects

All complaints concerning defects in product performance must be sent in writing to products.support@diasource.be. In the event that the products are stored and shipped in non-compliant conditions, or used for a purpose not validated / according to a process not validated by DIAsource, no complaint will be admissible.

9.3. Common provisions

After the discovery of any defect, the customer is required to immediately stop using the product in question and to properly store the products, failing which the complaint will be inadmissible. Defective goods may not be returned by the customer without the prior and explicit consent of DIAsource, and must be properly packaged in order to preserve their quality during return transport. DIAsource is only obliged to accept returned products if these products have been the subject of a complaint that DIAsource has declared to be admissible and well-founded. Once the customer has notified DIAsource of its complaint, if the complaint is found to be justified, DIAsource, shall offer, as it sees fit, a reasonable discount, credit note or replacement of the product at its expense. Under no circumstances shall a complaint suspend the obligation to pay. The following are also inadmissible: complaints relating to facts that do not fall within the competence of DIAsource or complaints that are the liability of the customer.

Article 10 - Liability / Security / Disclaimer

DIAsource shall only be liable for hidden defects falling under its warranty if the customer notifies DIAsource of the existence of the defect in writing within three (3) working days of the customer becoming aware of the defect, under penalty of forfeiture. In this case, the customer may not demand that the sale of the product concerned be rescinded, and DIAsource shall only be liable for (i) the loss in value of the product, insofar as it is responsible for this loss, and (ii) any additional damage suffered by the customer, if the customer provides proof of such damage. This compensation (i and ii) may not exceed the price paid by the customer for the product concerned. The customer undertakes to comply strictly with the Good Distribution Practice (GDP) guidelines applicable to CE-marked medical devices. The customer undertakes to use the products in a professional manner and in accordance with the instructions provided by DIAsource. The customer undertakes to inform DIAsource without delay of any malfunction or any change in the characteristics and/or performance of a product purchased from DIAsource. In the event of resale of the products by the customer to a third party located outside Belgian territory, the customer undertakes to provide this third party with all necessary documents and instructions in the language(s) of the country of export.

Article 11 - Set-off in the event of the customer's insolvency

If the customer is declared bankrupt, or if any other insolvency proceedings, or proceedings similar to insolvency proceedings, are opened in relation to the customer, all sums owed reciprocally by and between DIAsource and the customer shall be set off by operation of law on the date on which the insolvency proceedings are opened, even if these sums are not due, liquid or entirely certain on the date on which the insolvency proceedings are opened.

Article 12 - Assignment

The customer may not assign its rights and obligations towards DIAsource to a third party (by way of sale, capital contribution, gift, or any other transaction, including the assignment or contribution of a branch of activity or a universality, or a merger, demerger or other corporate restructuring) without the prior written consent of DIAsource.

Article 13 - Relationship between the parties

As the parties are independent legal entities, the contract only binds them together for the purposes mentioned therein. Consequently, the provisions of the contract may in no way be interpreted as creating any association or partnership between the parties or as conferring any mandate on either of them. Furthermore, neither party may bind the other, in any way whatsoever and towards any person whatsoever, other than in accordance with the provisions of this contract.

Article 14 - Illegality

The possible illegality or invalidity of an article, paragraph or provision (or part of an article, paragraph or provision) shall in no way affect the legality of the other articles, paragraphs or provisions of these general terms and conditions, nor shall it affect the remainder of that article, paragraph or provision, unless a contrary intention is evident in the text.

Article 15 - Headings

The headings used in these general terms and conditions are for reference and convenience only. They in no way affect the meaning or scope of the provisions they refer to.

Article 16 - Non-waiver

No failure, neglect or delay by any party to exercise any right or remedy under these terms and conditions shall be construed as a waiver of such right or remedy.

Article 17 - Applicable law and competent court

These general terms and conditions, as well as all contracts to which they relate, shall be governed by Belgian law, to the exclusion of Belgian private international law and the Vienna Convention on Contracts for the International Sale of Goods of 11 April 1980 (the Convention on the Limitation Period in the International Sale of Goods of 14 June 1974 remains applicable, however). The courts of the district of Walloon Brabant shall be exclusively competent to hear disputes arising from these general terms and conditions or linked to contracts concluded by DIAsource (including pre-contractual disputes) to which these general terms and conditions refer.

Article 18 - Discrepancies between the different language versions

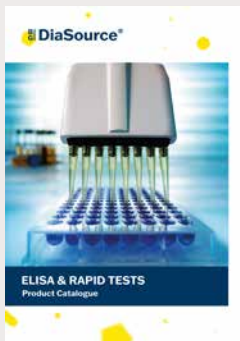
These general terms and conditions have been drafted in different languages and are publicly available on the DIAsource website. In the event of any discrepancies between the different language versions, the French version shall prevail.

Article 19 - GDPR & Privacy Policy

DIAsource complies with the General Data Protection Regulation. Our privacy and data protection policy is available on our website www.diasource-diagnostics.com. Any questions can be addressed to: GDPR@diasource.be

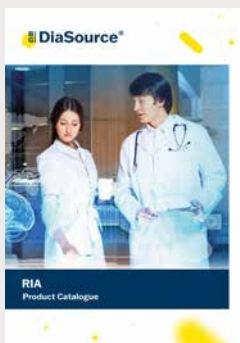
Updated 31. 05. 2024

Our other available product catalogues



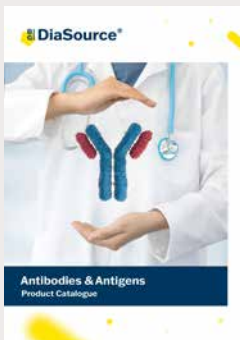
ELISA & RAPID TESTS: Product Catalogue

- Adrenal Function and Hypertension
- Autoimmunity
- Biogenic Amines & Neurosciences
- Bone Metabolism
- Cancer Markers
- Diabetes & Metabolism
- Fertility
- Gastrointestinal Metabolism
- Growth Factors
- Inflammation Markers
- Infectious Diseases
- Thyroid Function



RIA: Product Catalogue

- Adrenal Function and Hypertension
- Autoimmunity
- Biogenic Amines & Neurosciences
- Bone Metabolism
- Cancer Markers
- Diabetes & Metabolism
- Fertility
- Gastrointestinal Metabolism
- Growth Factors
- Hematology
- Hepatic Function
- Thyroid Function



Antibodies & Antigens: Product Catalogue

- Adrenal Function and Hypertension
- Alzheimer's Disease
- Anemia
- Bone Metabolism
- Cancer Markers
- Cardiovascular Diseases
- Diabetes & Metabolism
- Fertility
- Growth Factors
- Gastrointestinal Metabolism
- Inflammation
- Kidney Function
- Prenatal Screening
- Thyroid Function

Contact us

info@diasource.be

or visit our website

www.diasource-diagnostics.com

For more
information
scan this QR code



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